

Welcome to the Developer Portal

Your gateway to managing your developments with Openreach

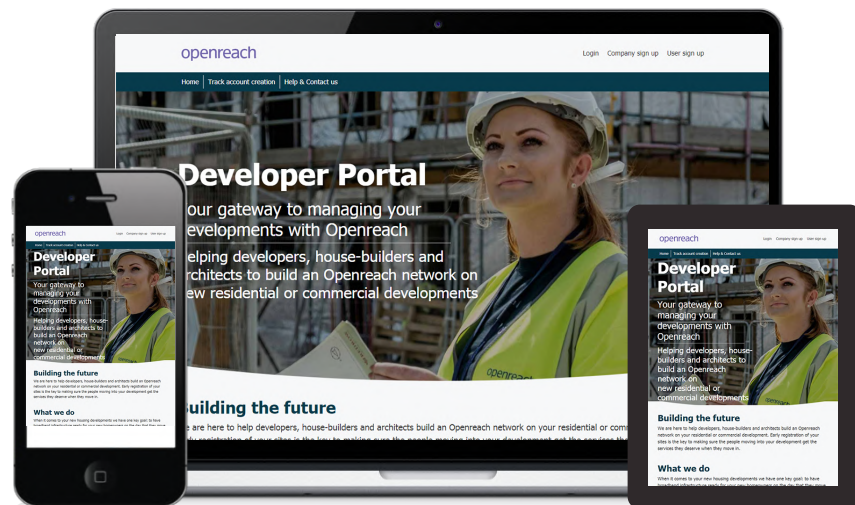
Helping developers, house-builders and architects to build an Openreach network on new residential or commercial developments

www.developers.openreach.co.uk

Working together

The Developer Portal is your window into our world, so we've built it with your help and developers in mind. With just a few clicks you can get the information you need to manage your sites throughout the entire installation journey.

Many skilled and dedicated people work on getting ultrafast broadband to your site, but we're one Openreach, and we're proud to work together with you to deliver your infrastructure and give your homeowners the connectivity they need.



Create your company account

Register your company from Developer Portal page
Click Company sign up to fill out the company



You can create your main company profile and also your company branches from this menu.

Once the details have been filled and submitted you will receive an email with temporary password to the company account.

Create a user account

Company users can create their accounts from the Developer Portal by choosing User sign up.



You can create your main company profile and also your company branches from this menu.

Once the details have been filled and submitted you will receive an email with temporary password to the company account.

Login

Access everything you need from the Developer Portal on any platform.

Remember to use your temporary password provided to your e-mail the first time you login to the Developer Portal.

Reset your password

Complete your sign up by resetting your temporary password.

Developer Portal

View my site

The site menu reveals your company hierarchy map. Chose the company or branch to view all sites.

The screenshot shows the 'View all sites' section of the Openreach Developer Portal. It features a search bar and a dropdown menu to select a company. Below this is a hierarchical tree diagram showing the structure of 'Test Developer Company HQ', which includes branches for 'Test Developer Company East', 'Test Developer Company North', and 'Test Developer Company South'. Further sub-branches are shown for 'Test Developer Company E1', 'Test Developer Company S1', and 'Test Developer Company S2'. A 'View sites' button is located at the bottom right of the hierarchy view.

View plot details

Plot details can be viewed from the View all sites section. Click the NSI ID to reveal Site milestones.

This block contains two screenshots. The top one shows a table of sites with columns for NSI ID, Master NSI ID, Phase ref., Developer name, Site name, Site postcode, First service date, and Status. Three rows are visible, all with a status of 'Open'. The bottom screenshot shows the 'Site milestones' section, which includes a legend for milestone statuses (Completed, On track, At risk, Delayed, Yet to start) and a table with columns for Registration, Onsite Proposal, Offsite, Onsite, First Plot, Plots, and Site Closure. Each column contains a brief description of the milestone's progress.

Request plot call off

The plot details tab reveals all plots associated with the chosen site. Single or multiple plots can be called off.

The screenshot shows the 'Plot details' page for a specific site. It includes a 'Request plot call off' button and a search bar. Below the search bar, there are filters for 'All plots' and 'All status'. A table of plots is displayed with columns for CDF ID, Permit, Sub-permit, Expected developer completion date, Plot status, Total snags noted, and Highly critical snags. A 'Request plot call off' button is located at the bottom right of the table.

EDC – Expected Developer Completion

The EDC bulk upload feature enables multiple EDC dates to be submitted or changed by downloading, editing and re-uploading changes directly to the portal.

EDC dates to be provided at least 21 days ahead of plot call off.

The screenshot shows the 'EDC bulk upload' page. It includes a 'Download template' button and an 'Upload file' button. The page contains instructions for users, such as 'Download the template', 'Save to disk or in a spreadsheet', and 'Add the selected EDCs in format DDMMYYYY to column "Expected developer completion date"'. A file upload area is visible with a file named 'BRM_200_EDC_bulk_upload_13062019.xlsx'.

Contact us

Need some help and support, our teams are on hand to support.

The screenshot shows the Openreach contact bar. It includes the Openreach logo, a 'Login' button, and links for 'Company sign up' and 'User sign up'. Below the logo, there are links for 'Home', 'Track account creation', and 'Help & Contact us'.

Use the Contact us bar from the main page or anywhere on the Portal dashboard to raise any issues you may have.

For any other issues accessing the Developer Portal site, e-mail:- developer.portal.feedback@openreach.co.uk

The screenshot shows the main navigation menu with four options: 'Dashboard', 'Site management', 'Company management', and 'Contact us'. The 'Contact us' option is highlighted with an orange border.

The screenshot shows the 'Contact us' form. It includes a progress indicator with 'User information' and 'Report or escalate' steps. Below the indicator are input fields for 'First name', 'Last name', and 'Email address'.

Your gateway to managing your developments with Openreach awaits.
www.developers.openreach.co.uk

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